

September 26, 2008

To Whom It May Concern-

This past summer, I had a pool designed by Robin Rodgers and installed by him and his company, Rugged Class Waterfalls and Pools. My wife and I love our wonderful new backyard, and I am pleased to provide both Robin and his company with a positive recommendation. Throughout the design process, Robin was always willing to work with myself and my wife to make sure that our outdoor environment was everything we were looking for, and he was very flexible as our plans changed and grew as the project progressed. From the custom designed slide to the Luminaire jets, every aspect of our outdoor environment was customized to our tastes and exact specifications. We love to relax in the hot tub while watching our children jumping off of our dive rock into our brand new pool, all while surrounded by our new landscaping.

In considering our options for a swimming pool contractor, we were drawn to Robin and Rugged Class because he was able to offer us a complete backyard environment through a single contractor, instead of having separate contractors for our pool and landscaping projects. This gave our project a much more cohesive look and feel, and we couldn't be more pleased with the end results. Watching our property undergo a complete transformation was highly satisfying, and Robin and his crew did a great job sticking to the time schedule that he gave to us. His level of communication with us was fantastic, and we felt like he was truly working to give us the outdoor environment that we had always wanted. Before deciding on a contractor, I had heard any number of negative stories about the nightmares that people had been through while redoing their backyards. I am pleased to say that Robin and his team proved all of those stereotypes wrong, and made the whole process genuinely enjoyable.

From Dr. David R. Brown, D.D.S., P.S.