

September 29, 2008

To Whom It May Concern-

After hearing many good things about him from my friends, I recently hired Robin Rodgers and his company, Rugged Class Waterfalls and Pools, to install a pool and water feature in my backyard. It was a positive experience from beginning to end, and I feel that Robin and his crew did a great job listening to what I wanted and making my pool everything I wanted it to be. The finished result is gorgeous, and we couldn't be happier:

We had a rather complicated idea of what we wanted- a waterfall that flowed into a hot tub, which then flowed into our pool. We weren't sure that we would be able to pull off a design with so many elements, but Robin worked very closely with us throughout the design process and turned our ideas into a workable project. He was always ready to answer our many questions, and made us feel like our opinions and ideas were important and valid.

After many consultations with Robin and him presenting us with several different computer-generated pictures of what our final design might look like, we finally settled on what felt like the perfect one. It was amazing to watch our choices come to life- the end result truly represents our taste, and is even more beautiful than we thought. The dedication of the entire team at Rugged Class really made all the difference in our experience, and I am pleased to provide them with a positive recommendation.

From Chris and Sharon Hauge